


















## 6. Troubleshooting

The dishwasher is able to indicate a series of **malfunctions** by illuminating a number of lights simultaneously (see key below); “E” or “Err” (depending on the model) also appears on the display in the event of a malfunction.

FAULT						DESCRIPTION
E1						<b>Acquastop failure</b> The anti-flooding system has been activated (for the relevant models only). The system is tripped in case of water leaks. Contact the after-sales service.
						<b>Safety level</b> The system which limits the water level inside the dishwasher has been tripped. Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service.
E2						<b>Water heating malfunction</b> The water is not heated or the heating parameters are not correct. Repeat the washing program; if the problem persists, contact the after-sales service.
						<b>Water temperature monitoring malfunction</b> Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service.
E3						<b>Water intake malfunction</b> The appliance does not take in water or does not do so correctly. Check that the water connections are correct, the water intake tap is turned on and the filter is not fouled. If the problem persists, contact the after-sales service.
						<b>Water pump-out malfunction</b> The appliance does not pump out the water or does not do so correctly. Check that the drain hose is not kinked or crushed and that the siphon and filter are not fouled. If the problem persists, contact the after-sales service.
E4						
E5						
E6						



FAULT		DESCRIPTION
E7	    	<b>Turbine flow-regulator malfunction</b> (for the relevant models only) The appliance is not able to "measure" the amount of water loaded accurately. Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service.
	    	<b>Alternate washing system malfunction</b> Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service.
E9	    	<b>Water intake system malfunction</b> Contact the after-sales service.



Light off



Light on



Light flashing

If an alarm occurs the appliance interrupts the program in progress and signals a fault.

- Alarms **E1**, **E2**, **E3**, **E4**, **E8** and **E9** interrupt the current program immediately.
- The **E5**, **E6** alarms interrupts the running program once the cause is resolved, it will bring back the execution of the program.
- The alarm **E7** is visualized at the end of the cycle that comes, however, brought to the end since the operation of the dishwasher is not harmed.

To "reset" an alarm is necessary:

- Open and close the door, or turn off and on the machine. At this point is possible to program the dishwasher again.



*If the malfunction persists, contact your authorised Service Centre.*