Service Manual

Drum Type Washing Machine



NA-16VX1 NA-16VG1 NA-14VA1

Product Colour :White

Destination

:Germany, United Kingdom, France, Spain, Poland, Singapore, Malaysia, Vietnam, United Arab Emirates, Oman, Kuwait, Qatar, HongKong, Thailand, Iran, Australia, New Zealand, Italy ,Czech Holland, Belgium,Sweden,Norway,Denmark,Hungary, Romania,Russia

△ WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safet y. These parts are marked by Δ in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

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Panasonic

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1 SPECIFICATIONS

Model No.		NA-16VX1	NA-16VG1	NA-14VA1
Power source Product weight		AC220V-240V/50Hz	AC220V-240V/50Hz	AC220V-240V/50Hz
Pro	duct weight	85kg	85kg	85kg
Dimensio	ons(W*D*H)(mm)	596*625*845	596*625*845	596*625*845
Laundry capacity Body Colour		7.0kg	7.0kg	7.0kg
		White	White	White
Оре	eration Panel	Dial+LCD	Dial+LED	Dial+LED
Drum(Wash) r/min. Spin r/min.		37~53r/min.	37~53r/min.	37~53r/min.
		Max:1600r/min.	Max:1600r/min.	Max:1400r/min.
Washing Performance Wide Angle Water Supply Shower Progress Indicator Preset timer Selectable Selectable Selectable Temperature		•	•	•
		•	•	•
		•		
		1-24h	1-24h	1-24h
		9 level	4 level	4 level
		8 level	5 level	5 level
Was	hing Program	12	12	12
Energ	y Consumption	Below 1.19kWh	Below 1.19kWh	Below 1.19kWh
Noise 1	level of the moter	Super quiet by Inverter- Controlled brushless Motor	Super quiet by Inverter- Controlled brushless Motor	Super quiet by Inverter- Controlled brushless Motor
Easy to	take-out laundry	Tilted 10° Drum	Tilted 10° Drum	Tilted 10° Drum
	Door Open	One Push Button	One Push Button	One Push Button
Maximum	power consumption	2075W-2250W	2075W-2250W	2075W-2250W
Heating	power consumption	2000W/230V	2000W/230V	2000W/230V
Press	ure of tap water	0.03-1Mpa	0.03-1Mpa	0.03-1Mpa
Course select		Quiet , Quick60 , Colours Rapid15 , Duvet , Tub Clean , Cotton , Cotton Eco Easy care , Wool/Silk Delicates , Shirts	Easy care, Wool/Silk Delicates, Shirts	Quiet , Quick60 , Colours Rapid15 , Duvet , Tub Clean , Cotton , Cotton Eco Easy care , Wool/Silk Delicates , Shirts
7	Temperature	Cold, 30°C, 40°C, 60°C, 90°C	Cold, 30°C, 40°C, 60°C, 90°C	Cold, 30°C, 40°C, 60°C, 90°C
	Buzzer	End of programme buzzer Beeper alarm	Beeper alarm	Beeper alarm
	Error dislay	U appears: 5 items H appears: 18 items	U appears: 5 items H appears: 18 items	U appears: 5 items H appears: 18 items
1	Accessories	Cover cap, Spanner, Elbow	Cover cap, Spanner, Elbow	Cover cap, Spanner, Elbow

2 PRODUCT INFORMATION

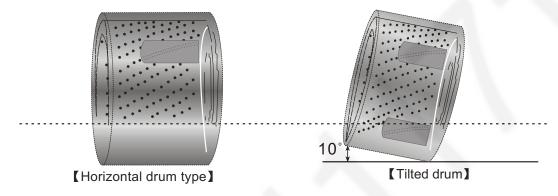
2-1 New Drum washing machine "Tilted Drum"

The drum shall be tilted to save water and increase easy operation.

Compare to the Horizontal dram type, Tilted drum can save water.

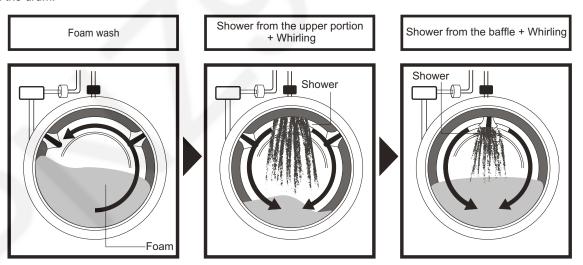
When put laundry into the drum and take out laundry easily from the drum after washing. It is called "Universal design".

And also, the door can be opened easily by pressing the door button.



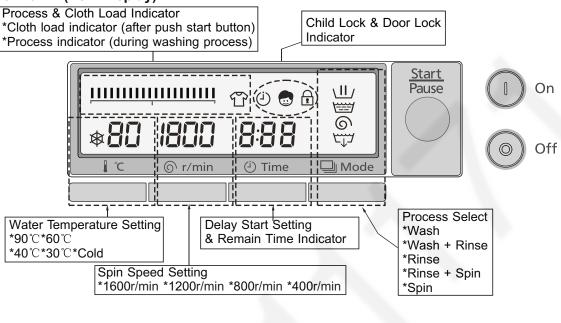
2-2 Produce high washability

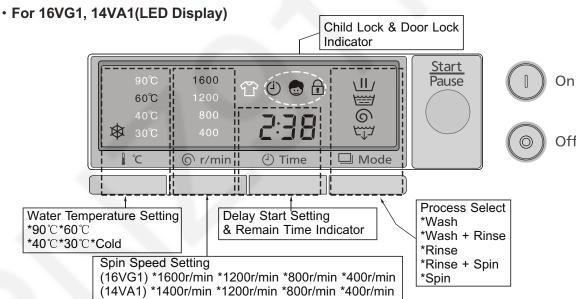
Condensed foam shall be produced at bottom portion of the outer tub unit when the drum rotating at the initial stage of the wash cycle. This condensed foam shall be taken soil from the laundry very effecti vely. Splashed water shall be showered from the upper portion of the oute tub, and also dissolved detergent showered from three baffles on the drum.



2-3 Model

For 16VX1(LCD Display)





2-4 How to turn the "end of programme" buzzer on or off

- 1 Press the START and power ON buttons at the same time,
- 2 and keep pressing the START button for at least three seconds.



① On

You'll hear the buzzer sound to confirm the buzzer is switched on or off.

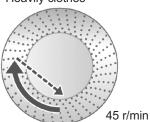
●To enable the buzzer to sound, repeat step 1 and 2.

2-5 Smart Beat Wash by variable rotation control

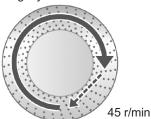
Previous washing method

The drum rotates at a constant speed. Therefore, due to different fabrics and weights of clothing and insufficient penetration of water, dirt can not be beaten out by washing.

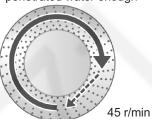
Heavily clothes



Lightly clothes



If clothes shall not be penetrated water enough



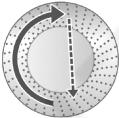
New washing method (Variable rotation control)

The laundry's movement inside the drum shall be detected by 3D sensor, and the drum rotates most suitable speed to realize proper beat washing.

3D Sensor

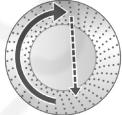


Heavily clothes



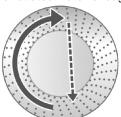
Increased rotation speed of the drum

Lightly clothes



Decreased rotation speed of the drum

If clothes shall not be penetrated water enough



Decreased rotation speed of the drum

2-6 Wide angle water supply shower

New method (Conventional Supply + Wide-Angle Water Supply Shower)



Benefit of Wide-Angle Water Supply Shower

Washing Process Quick Water Penetration Effect

High Beating Wash and Save The Time

Rinsing Process Water Supply Shower During Rinsing Process

Fine Rinsing Effect and Save The Time

2-7 Safety

Leak-proof System

This system is designed to prevent water leaks from the washing machine, and includes the following components:

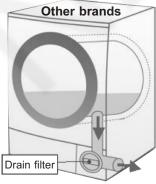
- 1) Leak sensor
 - Located on the base plate of the machine, this sensor detects leaks and stops the machine. If this happens, an error display starting with H (eg H 01) will appear.
- 2) Hose with water-supply valve (certain types of machine only) If this type of hose becomes damaged and leaks, the valve closes automatically and stops the water supply.
- 3) Overflow detection

If water collects in the machine above a certain level, this function prevents the machine overflowing by stopping the water supply and activating the drain pump.

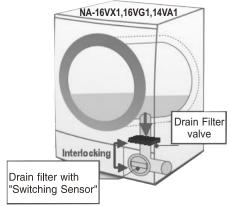


	Premium NA-16VX1	Deluxe NA-16VG1	Standard NA-14VA1
①Water Supply Valve	Yes	Yes	Yes
②Filter Valve	Yes	Yes	Yes
③Water Hose Valve	Euro Only	No (Germany/France: Yes)	No (Germany: Yes)

2-8 Switching Sensor



When "Drain filter" is opened during the operation, water in the drum comes out.



When "Drain filter" is opened ,Filter valve closes automatically by sensing the filter condition in order prevent from coming water.

2-9 How to lock or unlock the door

The door is automatically locked while any programme is running. $\widehat{\Box}$ sign is shown while the door is locked.

* The door normally clicks when it locks or unlocks.

Caution

- · Switching the machine off at the plug doesn't unlock the door.
- If the door is locked and you switch the machine off-or if there's a power cut-it will stay locked until you turn it back on again.
- * This is different from the child safety lock.

To unlock the door while a programme is running

During operation

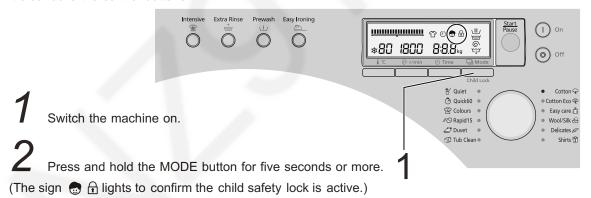


After the drum stops spinning, the door will automatically unlock and will be signaled with a clicking sound. This can take about a minute.

* If you have to unlock the door mid-programme, try to make sure you don't flood the floor with water from the drum.

2-10 How to set and reset the child safety lock

The child safety lock prevents children climbing into the washing machine drum and getting trapped. It keeps the door closed and locked even when the machine is not in use. It also locks the control buttons.



· Press the button in the same way to unlock. (The sign goes off.)

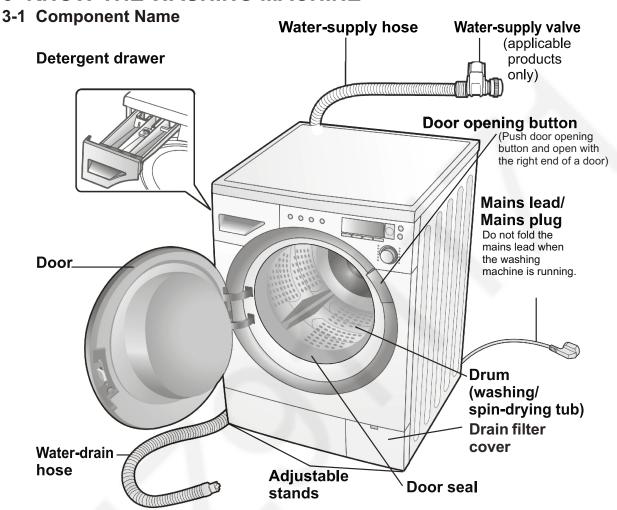
2-11 Release the door lock for servicing

Incase the locked by breaker cut off or power outage.

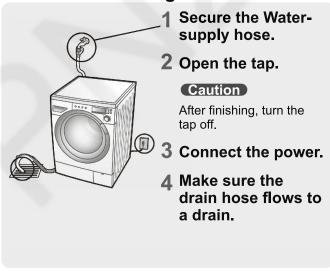


■ Push the small hole between the door and body B by pin, and press the push button to open the door.

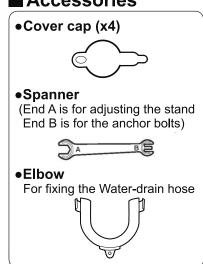
3 KNOW THE WASHING MACHINE



Check before using



Accessories



4 MOVING AND INSTALLING

4-1 Carrying the washing machine

Two or more people must carry the washing machine.

Start by tilting the machine backwards. One person should stand behind it, holding the rear of the top panel. The other person should grip the bottom stands at the front.

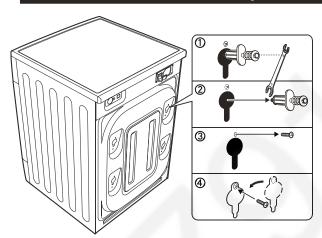
- · Don't touch the door opening button while holding.
- · Make sure of the needed accessories for installation.
- Entrust the installation of the product to our dealer or service agent.



4-2 Removing the anchor bolts

Four anchor bolts keep the interior of the machine in place while it's being moved. They need to be removed before installation, using the spanner supplied and following the instructions below.

Don't run the machine without removing the bolts, as this can cause excessive vibration.



●To remove the anchor bolts:

- ① Use the 'B' end of the spanner to loosen the four bolts.
- 2Pull the bolts out horizontally.
- ③Remove the screws which are alongside the bolt holes.
- Push the four cover caps (included with your accessories) onto the respective bolt holes, and secure them with the screws you removed in step3.



You'll need the anchor bolts again if you move the machine, so make sure you keep them safe. And if the machine passes to someone else, make sure you give them the anchor bolts.

4-3 Moving the washing machine from one location to another

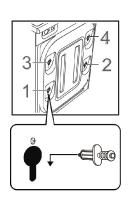
Make sure to fix the anchor bolts for transportation to the machine.

Before you move the washing machine

- Shut the tap and run the machine to drain the water. Drain any remaining water from the pump hose.
- · Depressurise the water-supply hose and remove it.
- · Disconnect the power cable.
- · Attach the anchor bolts .

4-4 Attach the anchor bolts

- 1 Unscrew and remove the four cover caps.
- ② Pull the bolts out, so their tips are level with the tips of the sleeves.
 - (Ask someone else to hold the upper surface of the drum and pull it forward.)
- 3 Insert the transportation guards 1, 2, 3 and 4.
- 4 Tighten each bolt.
- ⑤ Insert the washer shaft into the thread screw groove located in the rear panel.



4-5 The right place for washing machine

- Make sure there's enough space for the machine–see the dimensions on the back cover.
- Install the machine on a flat, stable surface, to avoid excessive vibration and noise.

 Don't install the machine in direct sunlight or in a place where temperatures reach freezing.





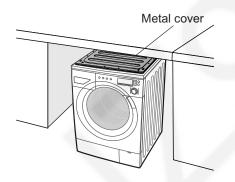


Other things to avoid:

- · That the opeing of base must not be obstructed by a carpet.
- Don't let metallic part of the machine touch other metal surfaces, such as furniture, sinks or other appliances.

4-6 Installing a built-in washing machine

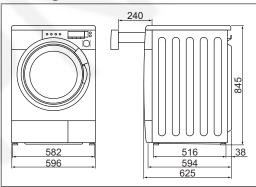
- · You need a space at least 60cm wide and extra 3mm space from the top of the washing machine.
- The counter above the washing machine must be firmly fixed to the adjoining cupboards.
- · Be sure to connect the mains plug to an independent household dedicated mains socket, and also to the easily disconnectable position.
- · Ask a sales dealer or service agent to install a metal cover on the washing machine (sold separately), instead of the standard cover panel.



■Separately sold accessories

• Metal cover (AXW4595-7FH0)

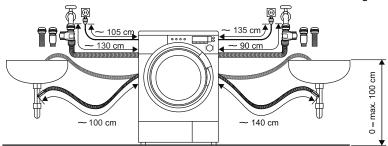
4-7 Washing machine dimensions in millimetres



4-8 Hose and Cable Lengths

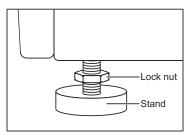
How to connect for the left side

How to connect for the right side

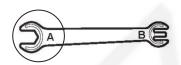


4-9 Levelling the machine

- Using a level facilitates the adjustment.
- When adjusting the machine to make it level, ensure all four stands are supporting it:



- 1 On each stand, loosen the lock nut by turning it clockwise using the A end of the spanner supplied.
- 2 Adjust all four stands in this way.
- **3** Use a spirit level to ensure the machine is standing correctly.
- 4 Tighten each lock nut by turning it anti-clockwise (towards the machine body), again using the A end of the spanner supplied.





Ensure all four lock nuts are tightened securely. Check the stands are still bolted to the machine - if they're unbolted, the machine will move around.

•To adjust the stands, use A side of the included spanner.

4-10 Water-supply hose



- Avoid the risk of electric shock. Do not put the security device for the water–supply valve in water, as it contains an electric valve.
- · Follow the instructions in this section to avoid water leaks.
- · Do not connect the hose to the combination tap.

Points to remember:

- · Don't twist, squash, modify or cut the hose.
- · Optimum water pressure in the main pipe is 0.03 MPa 1.0 Mpa.
- · If the pressure is set higher than this, you'll need to install a depressurising valve.
- · Water-flow from the tap should be more than 5 litres per minute.

■ Connecting the water-supply hose

- **1** Attach the hose to a tap, and tighten the plastic joint by hand.
- 2 Open the tap slowly and check there are no leaks around the joint.
 Caution: the joint is subject to water pressure.



Hose with watersupply valve



Standard hose

4-11 Water drain hose

Points to remember:

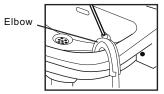
Do not twist, pull out or bend the drain hose.

The machine should be no more than 100cm from the drain outlet.

Draining to a sink or wash-basin:



- · Secure the drain hose in position, so it can't drop out of the basin.
- · Don't block the basin's drain outlet, and make sure the drainage through it is sufficient.
- Don't let the tip of the drain hose dip into the drained water, as this can cause the water to flow back into the machine.



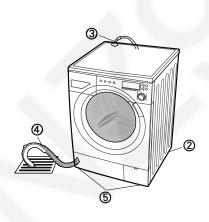


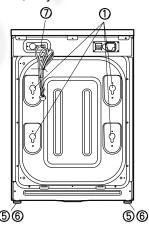
Draining to a wash-basin

Draining to a drain hose

4-12 Installation checklist

- ① Anchor bolts-have you removed them, and attached the cover caps properly?
- 2 Location-is the machine on a flat, stable surface? Does it run without vibrating?
- ③Water-supply hose-is it free from leaks, and is the water supply normal?
- 4) Water-drain hose-is it free from leaks, and does it drain normally?
- ⑤Four adjustable stands-are they bolted securely to the machine?
- 6 Four stand cushions-are they standing flat?
- Power supply-is the household dedicated mains socket, fully rated at AC 220V to 240V independently?





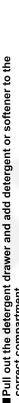
4-13 Checking your machine runs properly

When the machine is running, follow the instructions below to check there are no water leaks, abnormal noise or vibration, and that the waste water drains properly.

	Leak check	
① Press Power on	② Press Pause /Start	③ Press Power off
① On	Start Passe	off Off

l	Vibr	ation and noise c	heck
1	① Press Power	②Select "Spin	③ Press Pause
	on	only"for	/Start
	① On	process selection.	Start. Page

5 HOW TO ADD DETERGENT AND SOFTENER



Only use detergents recommended for fully-automated washing correct compartment.

machine. Refer to the instructions on the packaging for appropriate amounts to use for different wash programmes.

machine automatically adds it to the

the programme – the washing Add softener before you start

Softener

Dilute concentrated softeners before you

final rinse cycle.

add them. Only add up to 130 ml to the

compartment to avoid over-flowing.

Undiluted

Softener should not exceed the MAX level in

* Wash out unused softener with a splash of

Liquid detergent

Add detergent to the relevant compartment in the drawer:

- ① Liquid detergent
- Liquid mild detergent
- Use for Wool wash programmes.
 Don't use for Pre-wash programmes.

Tub cleaning detergent, bleach

Powdered detergent

Only function, using the MODE button. programme again. (Detergent only reaches the drum when water flushes through the detergeni If you forget to add detergent, you can drain the machine by running a Drain Then you can add detergent and start the

To prevent powdered detergent staying drawer).

- in the drawer:
- Dry the inside of the drawer with a cloth
 Make sure the powder isn't lumpy when you

How much detergent do I use? This can depend on:

Light soil – no visible stains or marks Normal – light stains and marks visible Heavy soil – large or ground-in stains and 1. How soiled your laundry is

2. The amount of laundry

Detergent drawer

You can find out more about water hardness 3. Water hardness

in your area by calling your local water authority. If the rinse cycle isn't removing all the detergent from your wash, use less detergent or try the Extra Rinse function.

If it sticks in the compartment put out the drawer water or a damp cloth after the programme has packaging for the appropriate amount to use. And always add your water softener after your by adding water softener. Always check the You can soften water in hard water areas Water softening agent and clean it up. detergent. For prewash cycles For main washing cycle

(It may cause a water leak or Do not use washing machine, when remove the detergent it may not work normally)

drawer.

how soiled the laundry is, and the hardness and type of detergent you use, as well as Foaming varies according to the amount

water and foams droplets may fall from the When opening the door mid-operation, and temperature of the water. door and the door hole.

In this case, you may require a towel to be used to catch any of them if necessary.

programmes with pre-wash cycles. Always put prewash detergent in this compartment when you select

Detergent for

your clothes or touching the

 \triangleleft

yourself while handling

Take care not to burn

inside of the drum after a

high temperature wash

6 MAINTENANCE

Cleaning your machine

- detergent such as kitchen detergent and • Clean the outside of your washing machine with a soft cloth and mild
- Do not use cream cleansers, thinners or products containing alcohol or kerosene. Don't splash water over the machine.

Cleaning the filter net of the water supply valve (applicable products only)

Softener cover

- ■If water isn't draining properly Turn the water supply off at the tap. (Depressurize the water-supply hose.
- 2 Switch the power on.
- 3 Close the machine door.
- 4 Select Tub Clean programme and press the START button.
 - 5 After one minute, switch the power off.
- 7 Use a small brush, e.g. a toothbrush to 6 Loosen the water supply valve and remove it from the tap.
 - 8 Re-connect the water supply valve to the tap and turn the tap back on, checking for leaks. clean the filter.

Cleaning your machine door seal and window

- wash to remove lint and stains. If lint builds up, it can cause leaks.
- Remove any coins, buttons and other objects from the door seal after each

water supply hose

Before cleaning the drain filter, switch off and unplug the machine.

f your water supply hose

cap to drain the water, and put them back to the original position after all the

water drains away (Max 6L).

Z Take the pump hose out, remove the

Open and remove the filter cover.

machine.)

* Residue detergent soon builds up if you don't clean the drawer regularly, and can develop mould.

 Wash out old detergent from the drawer with water. (Use a cloth to clean the First, remove the detergent drawer by lifting and pulling at the same time.

detergent drawer Cleaning your

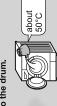
Wrap warm towels around the joints in the water supply hose. Tap ~

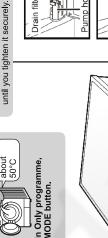
0

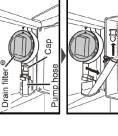
Make sure you replace the filter tightly. If it's

5 Remove any lint and debris before carefully replacing the filter.

still loose, you'll get an error message and may not be able to use the machine again













Preventing a frozen

Cleaning the drain filter

* If your machine is delivered in freezing temperature for 24 hours after you've set it up before using it. This ensures weather conditions, leave it at room there's no ice blocking the water supply hose.

freezes:

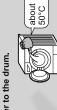


4 Turn it anticlockwise, unscrew the filter

and remove it.

3 Carefully loosen the drain filter. More water may drain out - this is normal.

 $2\,$ Add two or three litres of warm water to the drum.



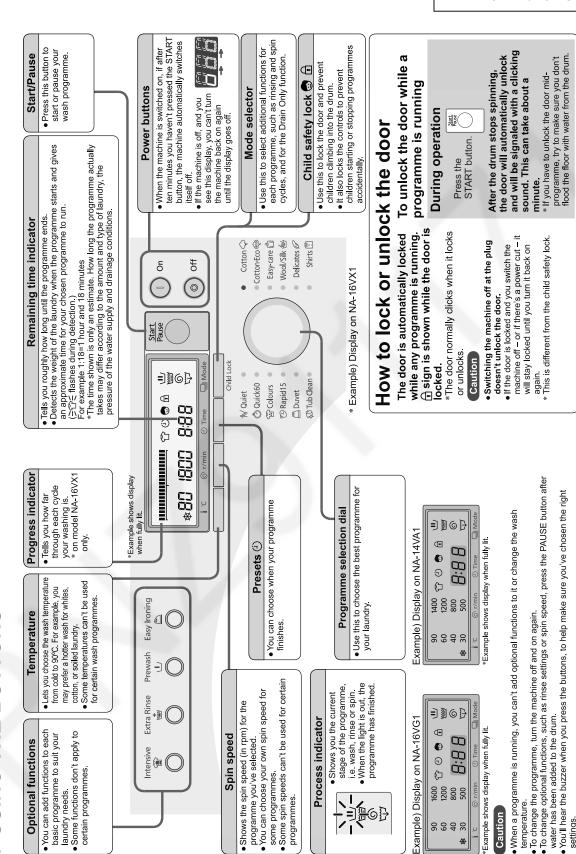
3 Run a Drain Only programme, using the MODE button.

- Wipe the window and seal after each
- The door opens at different angles if the drum seal is wet.

Caution

90 40

7 USING THE BUTTONS



8 DETAILS OF PROGRAMMES

				4		• Times depend on programme and temperature settings selected. • Times may be longer if the laundry in the drum needs to be balanced.	d on programm longer if the l	ne and tempera aundry in the c	ature settings strum needs to	selected. be balance	ġ.		
				Auto setting			Switch setting	etting		-	Optional functions	unctions	
Programme	Max	Temperature	Number	Spin-dry revolutions	Approximate	Temperature	Spir	Spin-dry revolutions	suc	Intensive	Extra	Prewash	Easy
			of rinses	16VX1, 16VG1, 14VA1	time		16VX1	16VG1	14VA1		Rinse		roning
Cotton	7 kg	40°C	7	1200	1:07-1:27	Cold - 90°C	400 - 1600	500 - 1600	500 - 1400	0	0	0	0
Cotton Eco	7 kg	40°C	2	1200	1:10-1:30	Cold - 60°C	400 - 1600	500 - 1600	500 - 1400	0	0	0	0
ථි Easy Care	3.5 kg	40°C	2	800	0:56 - 1:00	Cold - 60°C	400 - 1200	500 - 1200	500 - 1200	0	0	0	0
Wool/Silk	2 kg	30°C	8	200	0:40	Cold - 40°C	400 - 500	200	200	0	0	I	I
(g) Delicates	3.5 kg	40°C	2	800	0:55 - 1:00	Cold - 40°C	400 - 800	500 - 800	500 - 800	0	0	0	0
Shirts	2 kg	40°C	2	200	0:50	Cold - 60°C	400 - 800	500 - 800	500 - 800	0	0	0	0
肾 Quiet	7 kg	40°C	2	500	1:18 - 1:38	Cold - 60°C	400 - 500	500	200	0	I	ı	1
Q Quick 60	3.5 kg	40°C	2	1200	0:53 - 0:58	Cold - 60°C	400 - 1600	500 - 1600	500 - 1400	0	0	0	0
Colours Colours	3.5 kg	40°C	2	1200	1:07-1:27	Cold - 40°C	400 - 1600	500 - 1600	500 - 1400	0	0	0	0
Rapid 15	2 kg	30°C	1	800	0:15	Cold - 30°C	400 - 800	500 - 800	500 - 800	I	I	ı	1
Duvet	3 kg	30°C	2	800	1:00	Cold - 40°C	400 - 800	500 - 800	500 - 800	0	0	I	0
如 Tub Clean	I	40°C	ю	800	3:31	40°C	800	800	800	l	I	I	I

Changing programmes while

- operating

 To change the programme or temperature
 setting you will need to switch the machine off
 and then on again.
- during washing, press the Pause button once the machine is full of water. You cannot change it after the Wash operation has finished. If you want to change the rinse or spin options

■ Speed of spin-dry revolution • Effective rinsing of clothes may not be possible at lower spin speeds depending on the amount of laundry or type of detergent used. If this is the case, please use the Extra Rinse function.

■Time required

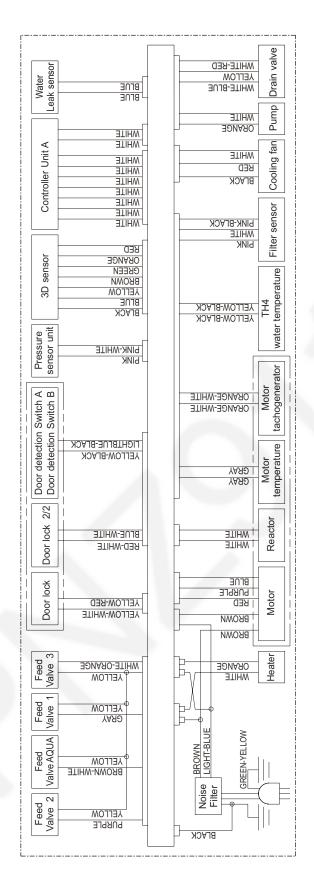
Time shown includes time needed for filling and draining water, and so depends on water pressure, drain condition and amount of laundry.

Changing the functions during the programme may change time shown. The actual times may differ slightly from those shown.

It is not abnormal although

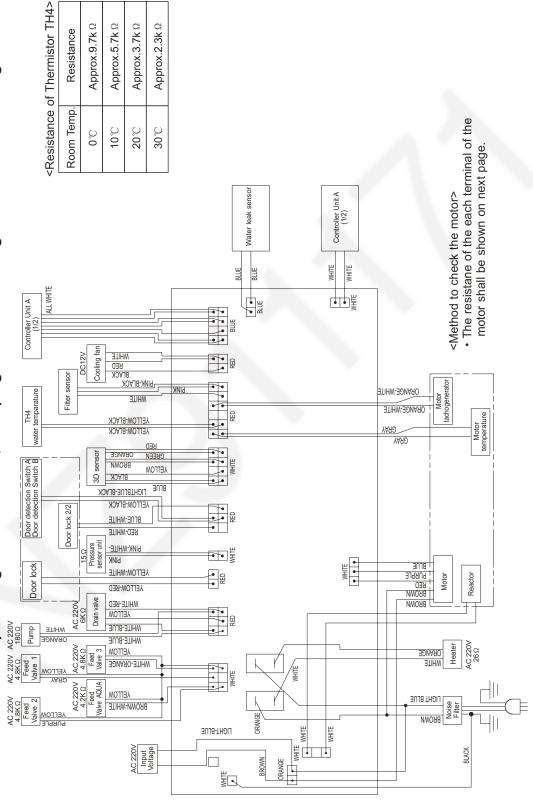
- clothing sticks to a drum easily depending on the kind of clothing, and programmes.

 Although Cotton ECO course tends to stick to surface, it is not failure.



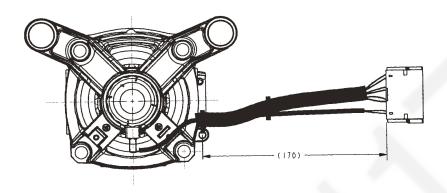
10 CHECK INPUT AND OUTPUT VOLTAGE OF THE PC BOARD

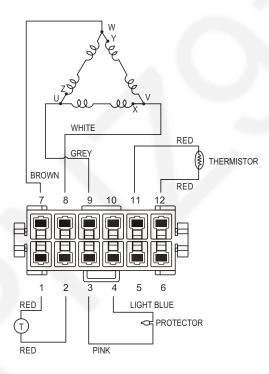
- 10-1 1. Before replace PC Board, check input and output voltage of the PC Board.
- 2. Check range of the test meter.
- 3. When check output voltage of the PC Bord, set a program of the Washing Machine on the working mode.



10-2 Motor (Brushless type)

Rotation speed: Inverter control
Quiet operation: Below 55 dB
Structure: Simple & Less-trouble





<Rated resistance>

- \bigcirc \bigcirc Coil Approx. 3.2 \bigcirc
- \otimes \otimes Coil Approx. 3.2 Ω
- 7 9 Coil Approx. 3.2 Ω
- □ □ Thermistor Approx. 11.4KΩ (at 20 °)
- \bigcirc \bigcirc Tachogenerator Approx. 113 \bigcirc
- 3 4 Thermal protector Approx. 0 Ω

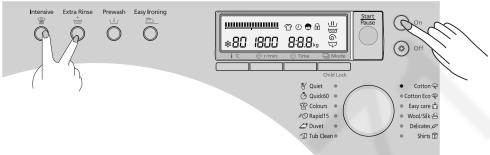
11 TROUBLESHOOTING

	Problem	Cause	
was	Buttons don't work	While the washing machine is washing, you cannot change the programme, temperature and process settings (but you can change the rinse or spin settings).	
washing machine	Door doesn't open	 Door lock may be active. Child safety lock may be active. The water temperature or level could be too high. Clothing may be caught in the door. If so, press the door opening button while pushing the door. 	
chine	Unusual odour	 Rubber parts may give off a smell when you first start using the washing machine, but this goes away over time. You can wash the drum by running the Tub Clean programme. 	
	You can't see any water	● This is normal: the water level is below the window.	
\$	There's no water going into the washing machine	 The water tap might be turned off. The water hose or water-supply hose may be frozen. Your water supply may be disrupted. The water-supply valve filter, at the joint of the water-supply hose, may be clogged. 	
Wash	There's only a small amount of water	 If you have paused the programme and you restart, the washing machine may drain some water. Don't pour water in through the door. 	
	Water adds up during washing	 This is normal: water is supplied automatically as the level lowers, and with heavy loads the water may fill up repeatedly. 	
	Water drains away during washing	● This is normal: water often drains and refills to wash off excess foam. (This is called foam detection.)	
	There's no water going into the washing machine during rinse operation	Before rinsing, the washing machine spins to drain water remaining from the wash. The water will fill up after that.	
Rinse	Rinsing begins before the spinning finishes	 If your laundry has collected to one side of the drum, rinsing will start automatically to correct the imbalance. If there's excess foam after washing, water may drain and refill to wash it off. (This is called foam detection.) 	
Spin	During the spin-dry, the drum stops and rotates several times	This is normal. The washing machine has detected an unbalanced load and is trying to correct it.	
n	A foam and water remain in a door or door seal	 Although a foam and water may remain with the state of clothing and the amount of detergent, it does not have influence on the performance of a rinse. 	
	Spin starting is repeated.	● This is normal. Although spin starting may be repeated, it is a function made to spin quietly.	
Time	The displayed remaining time changes	 The remaining time is estimated and corrected continually, and this can change the time displayed. The displayed time is standard times, which may differ from the actual time required. The remaining time will increase if an extra rinse and spin is required to correct the imbalance caused by laundry collecting to one side of the drum. 	

	Problem	Cause
De	There's not much foam	 This can happen if you've put powder detergent directly into the drum – you must put it in the detergent drawer. The amount of foam can vary, depending on the temperature, level and softness of your water. You may not be using enough detergent. You may be using a reduced-foam type of detergent. Heavily soiled laundry can reduce the amount of foam. Larger loads of laundry can also reduce the amount of foam.
terge	There's a lot of foam	 The amount of foam can vary, depending on the temperature, level and softness of your water. You may have used too much detergent. The type of detergent you use could cause excess foam.
Detergent and foam	There's no foam	 This can happen if you've put powder detergent directly into the drum – you must put it in the detergent drawer. If your laundry has collected to one side of the drum, water will be supplied automatically to correct the imbalance – and this will prevent the foam wash. The amount of foam can vary, depending on the temperature, level and softness of your water.
3	Fabric softener overflows	 You may have exceeded the MAX level on the detergent drawer. You may have spilt the liquid by closing the detergent drawer too sharply.
	There's a residue of powder detergent at the end of the wash	This can happen if you've put powder detergent directly into the drum – you must put it in the detergent drawer.
Noise	There's an unusual noise or vibration	 Check there's nothing metal in the drum. Make sure the anchor bolts used in transportation have been removed. Check the machine is on a flat, stable surface.
ise	There's a noise when the water drains away	This is normal: it's the pump starting and stopping.
	There's a fan noise	This is normal: It's the fan cooling electric parts.
	The electricity supply cuts out while the machine's on	The machine will stop, and won't start by itself when the power comes back on. You'll need to select a programme and start it again.
Others	A circuit breaker trips the electricity supply	 The machine will stop, and won't start by itself when you reset the breaker. You'll need to find out what caused the breaker to trip, and put this right. Then reset the breaker, turn your electricity supply back on, and start the machine again.
rs	The water supply is disrupted	When the water comes back on, it may be impure at first. You'll need to disconnect the water-supply hose and drain any impure water through the tap before using your machine again. Remember to re-connect the water-supply hose first.
	The display isn't clear	This is probably because your machine is in a brightly lit or sunny position.

12 OPERATING TEST-NO WATER

Method to "Operating Test- No Water"



- 1. Press the power switch to "OFF".
- 2. Press and hold both the "Intensive" and "Extra Rinse" buttons with one hand.
- 3. Press the power switch to "ON".
- 4. Release your fingers from the buttons and power switch you pressed in step (2) and (3) above. (Check mode-A shall be carried out with your fingers released.)
- 5. Press the "Intensive" button within 3 seconds to the desired check contents .(Carry out check B,C,I,G and H)

Number of times the "Internsive" button is pressed	Process Check	Action Check	Lamp illumination condition	_ 4	Action	condition			
0	Α	Cycle end buzzer Time indication Auto power off	888	and off in the switched off If other numb display, there [1]Abnormal	e remaining tir immediately a ers or characte will be: in memory stor	ds three times, ", me display, and f fter operation is ers than "888" ap age(It shall be i age(the "COTTO	the power wi ll are s finished. opear in the rem ndicated "2")	aining time	
1	В	Wash operation Feed valve operation	6	Standard 16VX1	six minutes. cked condition Mode-0 Mr d-by position F 0' at Temp 11".	ode-1 Mode-2 /1 ON FV2 ON at Temp "2" at Ter	ves by pressing Mode-3 FV1 FV2 ON	"Extra Rinse" Mode-4 FV3 ON '4" at Temp	
2	С	Spin operation Door lock switch operation	7	The spinning operation continue for seven minutes. It is possible to check the door lock switch,if it is fault, "② time" lamp lights up.					
3	I	Heater operation	8	The door shall be locked, and filled water to the set level, and it starts hwater washing for 6 minutes. (The drum rotate 45r/min, repeat 20 secon ON–3 seconds. OFF), after that water can be drained. If no water, the heater won't operation.					
4	G1	Indicates Error history of last 10 times	ΕΊ	• "E1" shall be indicated initially, and press "Extra Rinse" button to show time, and press it twice to change last time, and press it 3 times to time before last, and indicate error code of last to times by pressin again and return to "E1" as initial mode. • If there were some abnormal alarm in the past, "U" or "H" and some shall be indicated mutually. • If it had no Error history, "00" mark has displayed.					
	GI	of last 10 times	<i>- '</i>		Initial position	This time	Last time	The times fore last	
				16VX1 16VG1,14VA1	"0" at Temp. Temp.lamps OFF	"1" at Temp. 30°C lamps ON	"2" at Temp. 40°C lamps ON	"3" at Temp.	
				10701,17771	The second of the	1	1		
					4 time ago			10 times ago	
				16VX1	"4" at Temp.			"R" at Temp.	
				16VG1,14VA1	60°C lamps ON			40℃ and 90℃ ON	

Number of times the "Internsive" button is pressed	Process Check	Action Check	Lamp illumination condition		Action	condition		
5	G2	Indicates Error history of last 3 times Indicate contents of course when occurred error	E2	time before las If there were s shall be indica If it had no Erre After pressing Press"Mode(P indicated(oper selected option Press" **C(temp Press **r/min(sp	s it twice to chest, and return to ome abnormal ted mutually. or history, "00" "Extra Rinse"boracess)"button ated course, wall functions) button; indication speed)"butt	ange last time, or "E2" as initial ralarm in the pa mark has displautton, while indice, contents of contents of contents are repeated time on: indicates rot Indicates "Time This time"	and press it 3 timode. st,"U" or "H" and ayed. cating the error curse when occue, spin speed, remes of the spin ation speed of fer operated to wall. Last time "2" at Temp.	mes to the I some number code: Irred shall be main time and action. inal spin action.
6	G3	Indicate contents of course operates normally last time	E3	speed, rema Press" °C(ten spin action. Press "r/min(sof final spin a	Process)"but indicated((opin time and sopp)"button:indespin speed)"button:indespin speed)"button:	ton, contents of operated cours elected option dicates maximoutton:indicate	e,water tempe	erature, spin times of the ation speed
7	Н	Indicates operation times	С	"C" shall be indication of the Press once: Dig Press twice: Dig	ne digit of ope git "Thousand-	ration times. Hundred" for wa	ashing times.	ı to change

13 ERROR DISPLAY

If there is an operation error, or if there is an occurrence of the electric component problem on the washing machine, the program of the operation shall be stopped, and warning buzzer shall be rung (All of U and H21), and "U" and a number appears alternately.

(Incase of U11)

U	→	1	1	
+				

Indication	Contents	Detect contents	Check point	Method to clear
	Unable to drain	Incase won't detect reset point in 12 min. After starting of drain.	Is something wrong with the drain hose? Is lint clogging it? Check if condition of the water level detector.	After solving problems, open the door and close it, and then restart operation.
UI2	The door is open	Door is opening at start point of the operation.	Is the door open?	Close the door to start operation.
ШЗ	Unbalanced load	Detect unbalanced load at spin process.	Chack if clothes are not tangled in the drum. Check if the washer is not installed on an unstable or sloping floor.	After solving problems, open the door and close it, and then restart operation.
	Unable to supply water	It's takes over 20 min. to reach specified water level.	 It's takes over 20 min. to reach specified water level. Check if condition of the water valve. Is the filter of the feed valve clogged? 	After solving problems, open the door and close it, and then restart operation.
UI8	Drain filter is not set	Detect drain filter is securely tightened	Check if drain filter is securely tightened during the operation.	Set the drain filter properly
HOI	Water level detector	Input frequency from the water level detector is out of rated frequency.	 Check if condition of the connectors. Replace water level detector. Replace PC Board (Power side). 	Turn off the power
HOY	Short circuit of power relay on the PC.Board	Detect short circuit of the power relay on the PC Board.	Replace PC Board.	Remove the power plug
H05	Data shall not be memorized.	Data won't saved to the micro processor(In case of service check mode-B).	Replace PC Board (Power side). Effected service mode (Check mode-B) only.	Turn off the power
HOT	Malfunction of rotary detector.	Input signal from the rotary detector when operating the motor shall be occurred out of standard.	Check if condition of the connector and lead wire of the rotary detector. Replace the motor. Replace the PC Board (Power side).	Turn off the power
H09	Open circuit of the PC Board's communication line	Won't communicate between the main micro processor and the indication micro processor.	Check if lead wire condition of PC Board between power and operation side, and replace one of PC Boards.	Remove the power plug
HIT	Open circuit or short circuit of the thermistor TH4	Detect abnormal signal from the thermistor TH4	Check if condition of the connectors. Replace the thermistor TH4	Turn off the power

Indication	Contents	Detect contents	Check point	Method to clear
HI8	Open circuit or short circuit o the motor thermistor TH5	Detect abmormal signal from the motor thermistor TH5	 Check if condition of the motor's connector. Replace the motor. 	Turn off the power
HZI	Water shall be leaked from the feed valve	Water level detector detect increasing of water level.	Clean the diaphragm inside of the feed valve or replace the feed valve. Operate the Geared motor and the drain pump to drain water.	Turn off the power
H23	Open circuit or short circuit of the heater relay	Detect abnormal signal of the Heater Relay	Replace PC.Board(Power side)	Turn off the power
H25	Open or short circuit of the Geared motor	Geared motor won't operate even operating position	Check if condition of the connector for the Geared motor. Replace the Geared motor. Replace the PC.Board (Power side).	Turn off the power
H27	Malfunction of the door lock switch.	Door lock switch won't operate even operating position.	Check if condition of the connector for the door lock switch. Replace the door lock switch. Replace the PC.Board (Power side).	Turn off the power
H29	Decreased rotation speed of the cooling fan	Rotation speed of the cooling fan shall be decreased below 1200r/min	 Check if condition of the connector for the cooling fan. Replace the cooling fan. Replace the PC Board(Power side) 	Turn off the power
HYI	Acceleration data shall not be alterated	During spinning acceleration data shall not be obtained or alterated	 Replace the 3D sensor. Replace the PC Board(Power side). 	Turn off the power
H43	Water shall be leaked inside of the washing machine	Water leak detector detct water on the botton plate	Check if water leakage from the hoses and joint portions inside of the washing machine.	Turn off the power
H48	Open or short circuit of the water leak detector	Detect abnormal signal from the water leak detector.	Replace PC Board(Power side)	Turn off the power
H52	Supplied abnormal high voltage	Measured input voltage (20% higher against rated voltage).	Check input voltage to the washing machine.	Turn off the power
H53	Supplied abnormal Low voltage	Measured input voltage (20% Lower against rated voltage)	Check input voltage to the washing machine.	Turn off the power
H55	High current signal shall be flowed during motor rotation	Detect abnormal high current signal during motor rotation	Replace the PC.Board(Power side)	Turn off the power

14 DISASSEMBLY INSTRUCTIONS AND ADJUSTMENTS

Description	Figure	Procedure
1. Replacement of the upper board		1.Remove the three screws mounting the upper board.
	Slide	2.Hold and slide the upper board arrow direction as shown in left figure, and pull it up to remove.
2 Replacement of the PC Board w/components for Power side		After remove the upper Board, 1.Remove the two screws mounting the PC Board for power side. 2.Remove the two screws mounting the earth wires from the PC Board.
		3.Up side down the PC Board. 4.Remove the three screws mounting the steel cover.
		5.Remove the one connector of the fan motor and remove the steel cover. 6.Remove all the connectors and the three lead wire holders from the PC Board for power side, and remove lead wires. Note: 8-pins red colour connector case may remain, please note, this connector is not using.
3、Replacement of the 3D sensor		After remove the upper board, 1.Remove the two screws mounting the 3D sensor. 2.Loosen the two lead wire holders, remove tape and the insulation cover.

Description	Figure	Procedure
		3.Remove the two lead wire holders and the one connector to remove the 3D sensor.
4. Replacement of the water level detector	PR-30-C	After remove the upper board, 1.Push the one pawl to outward as shown in figure, and pull the water level detector upward.
	99-30- 99-30-	2.Remove the connector and sub hose A from the water level detector. 3.Remove the water level detector.
5. Replacement of the feed valve		After remove the upper board, 1.Remove the four screws mounting the detergent case A.
	20 m QQ 20 m	2.Remove the two screws and the two pawls mounting the pressure hose case.
		3.loosen the nut from the feed valve unit by using the spanner.

Description	Figure	Procedure
		4.pull all pawls up to remove the detergent case A from the body joint.
		5.Remove the two screws mounting the feed valve unit as shown in left figure.
		6.Remove the three connectors from the feed valve unit, and pull it out to remove by a screwdriver.
6. Replacement of the PC Board for operation	Parasocaic C C C C C C C C C C C C C C C C C C C	After remove the upper board, 1.Remove the detergent case B, and remove the one screw mounting the panel face board.
		Remove another screw mounting the panel face board.
	Total Control	3.Insert the metallic ruler between the panel face board and the body B to remove the two pawls. 4.Pull out the panel face board to remove. Note: Please roll the tape at tip of the tool to prevent scratch on the surface of the panel face board.

Description	Figure	Procedure
		5.Remove the one lead wire holder from the PC Board.
		6.Turn the PC Board up, remove the five screws and the seven pawls mounting the PC Board, and remove the PC Board cover. Note: Please spread a cloth on to the washine machine to prevent scratch on the surface of the panel face board.
		7.Remove the two connectors from the PC Board for power side. (See page-25 replacement of the PC Board for power side) 8.Remove the PC Board for operation. Note: Connector of the PC Board for operation shall be inserted to the main PC Board(for power side).
7. Replacement of the door unit		1.After opening the door unit, remove the three screws mounting the door unit.
	2	2.Hold and pull the door unit upward to remove.
8. Replacement of the body band A		After remove the door unit, remove the seven seals covering the screw of the Body band A with mini-screwdriver.

Description	Figure	Procedure
		2.Remove the seven screws mounting the body band A.
		3.Remove the body band B.
		4.Take out the body band A.
9 Replacement of the door lock switch		After remove the door unit, and the body band A, 1.Remove the two screws mounting the door lock switch. 2.Loosen the lead wire holder, remove the tape and the insulation cover.
		3.Remove the two connectors to remove the door lock switch.
10 Replacement of the door button		1.Remove the two screws mounting the door button. 2.Remove the hook from the door lock switch.

Description	Figure	Procedure
11、Replacement of the panel A		1.Open the filter cover. 2.Remove the two screws mounting the panel A. 3.Remove the hose out from the hose holder.
	Slide	4.slide the panel A to left slightly to remove as shown in left figure.
12 Replacement of the body B		After remove the panel A, 1.Remove the body band B by long nose pliers.
		2.Remove the wringer frame packing(Made of rubber) from the body B.
		3.Remove the eight screws mounting the body B.
		4.Unfix the lead wire holder at right portion. 5.Hold the body B and pull it up slightly to remove.

Description	Figure	Procedure
13、Replacement of the wringer frame packing		After remove the body B, 1.Remove the body band B fixing the wringer frame packing by using 2 long nose pliers.
		2.Remove the wringer frame packing. Note: Incase to mounting the wringer frame packing A, cutting portion shall be set to the marking portion of the outer tub cover.
14 Replacement of the balance weight upper front		After remove the body B and wringer frame packing, 1.Remove 3 bolts by the spanner (size 10mm). 2.Pull out the Balance weight to remove.
15 Replacement of the balance weight lower front		After remove the body B and wringer frame packing 1.Remove the 3 bolts by the spanner (size 13mm). Note: Use gloves in case to remove the bolts.
16 Replacement of the outer tub cover		After remove the body B, wringer frame packing and both balance weights, 1.Remove 3D sensor.(See page-25 replacement of the 3D sensor)
		2.Remove the shower hose, and the sub hose from the detergent case A.

Description	Figure	Procedure
		3.Remove the hose clamp from the outer tub, and remove the feed hose A.
		4.Remove the nineteen bolts mounting the outer tub cover by a box wrench (size 10mm).
		5.Pull out the outer tub cover to remove.
17 Replacement of the drum unit		After remove the outer tub cover, 1.Remove the cap by using minus-type screwdriver. 2.Remove a screw mounting the drum cover. 3.Remove the drum cover.
		4.Remove the six bolts mounting the drum unit by the box wrench (size 13mm).
		4.Pull out the drum unit to remove.

Description	Figure	Procedure
18、Replacement of the drain pump		1.Remove the two hose clamps and 2 hoses from the drain pump.
		2.Remove the three screws mounting the drain pump.
		3.Remove the two covers and remove the three connectors from the drain pump. 4.Remove the one screw mounting the switching sensor, remove the switching sensor. 5.Remove the drain pump.
19 Replacement of the geared motor		After lay down the washing machine on it left side, 1.Remove the four screws mounting the hole cover, remove the hole cover. Note: Please spread a cloth to prevent scratch on the body.
		2.Remove the two bolts mounting the geared motor by the box wrench (size 10mm). 3.Remove the one connector from the geared motor.
20 Replacement of the valve packing unit		After lay down the washing machine on it left side, and remove the hole cover, 1. Turn the valve lid to counter-clock wise. 2. Pull out the valve packing unit from the valve frame. Note: Please spread a cloth to prevent scratch on the body.

Description	Figure	Procedure
21 Replacement of the thermistor-4	TO COLUMN TO THE PARTY OF THE P	(TH4 detects water temperature in the drum) After lay down the washing machine on it left side, and remove the hole cover, 1.Remove the two screws mounting the thermistor-4. Note: Please spread a cloth to prevent scratch on the body.
		2.Remove one connector from the thermistor-4. 3.Pull out the thermistor-4.
22 Replacement of the heater unit		After remove the rear panel, 1.Remove the cover and the two connectors.
		2.Remove one nut mounting the heater unit by the box wrench (size 10mm) and remove a earthwire.
		3.Release another nut slightly, and push the nut inside by the box wrench, and pull it out to remove.
23 Replacement of the belt		1.Remove all screws mounting the rear panel. 2.Remove the rear panel.

NA-16VX1/16VG1/14VA1

Description	Figure	Procedure
		3.Turn the large pulley and remove the belt outward.
24 Replacement of the Motor		After remove the rear panel, lay down the washing machine on it left side, and remove the hole cover, 1.Remove the insulation cover.
		2.remove the connector.
		3.Remove the two bolts mounting the motor by the box wrench (size 10mm). 4.Pull out the motor.
25 Replacement of the Pulley		After remove the rear panel, 1.Insert the two holes of the pulley with special tool (Parts No. JF066), then loosen the nut with spanner as shown in left figure. 2.Remove the belt. 3.Remove the nut and gasket. 4.remove the pulley.